

UNDERSTANDING YOUR RESIDENTIAL BILL

Every month you receive a bill from Grant PUD that provides detailed information of your electrical service. Each item on your Grant PUD bill has a purpose. Learn more in the following list:

- 1 | ACCOUNT NUMBER:*** Every Grant PUD account has a unique account number, even if the contact information is the same.
- 2 | BILLING DATE:*** The date your bill was printed. Any charges and/or payments processed after this date will appear on your next bill.
- 3 | DUE DATE:** Represents the due date of your current charges only. Please note if there is an unpaid balance from any prior bills, that unpaid balance is due immediately.
- 4 | DATES:** The number of days in your billing period is shown on each bill. Most billing cycles run from 28 and 35 days, and may vary due to holidays, etc. Keep in mind that during extreme cold or hot weather, a few days more or less in a billing cycle will affect your bill.
- 5 | READS:** The amount of electricity you use is determined by subtracting the previous meter reading from the current reading. Multiply the difference by meter multiplier (typically 1 for residential) to calculate electricity used (kWh).
- 6 | MULTIPLIER:** Meters that count kWh use a multiplier of 1, most commonly for residential customers. Meters that count kWh by 20's have a multiplier of 20. After your meter is read and the difference between the old and new reading is established, a multiplier is used to convert that difference into use.
- 7 | ESTIMATED USE:** The advanced metering program allows staff to read data generated by any meter in our county—all without leaving the office. The program ensures meter readings are not estimated, so this area will typically be listed as "No".
- 8 | CONSUMPTION GRAPH:** Use this chart to compare your energy billed from month to month.
- 9 | SHARE THE WARMTH CONTRIBUTION:** If you would like to donate to help low-income families pay their utility bills, write the amount in this box. Add this to the "Amount Due" and write the new total in the box next to "Total Amount Paid."
Note: If you have signed up to contribute to Share the Warmth on a monthly basis, this amount is automatically added to your bill and is reflected in the printed total. You do not need to add these contributions to the bill total.

* Elements of your bill may vary. If you have specific questions regarding your bill, contact us at 509-766-2505.

Grant County PUBLIC UTILITY DISTRICT
Customer Service
PO Box 1519
Moses Lake, WA 98837

Address Service Requested

00000000 XXXXXXXXXXXX XX 000000000 00000000 000
Customer Name
12345 Washington St.
Ephrata, WA 98823

1	Account Number:	XXXXXXXXXX
2	Billing Date:	MM/DD/YYYY
3	Due Date:	MM/DD/YYYY
	TOTAL AMOUNT DUE:	\$XXX.XX

Sample Bill

Service Address: **4** **5** **6** **7**

Meter#	Dates		Reads		Usage	Multiplier	Used	Units	Estimate
	From	To	From	To					
XXXXXXXXXX	MM/DD/YY	MM/DD/YY	XX,XXX	XX,XXX	XXXX	1	XXXX	KWH	No

Usage History (in KWH)

Rate 1 - Domestic Service
Billing Period: MM/DD/YYYY - MM/DD/YYYY

Prior Balance	\$XXX.XX	
Payments Applied THANK YOU	-\$XXX.XX	\$0.00
Balance		
Basic Charge 28 Days @ \$0.XX	\$XX.XX	
Energy Charge XXX kWh @ \$0.0XX	\$XX.XX	
City Tax	\$X.XX	
CURRENT CHARGES		\$XXX.XX
CURRENT AMOUNT DUE		\$XXX.XX

DETACH THIS PORTION AND MAIL WITH YOUR PAYMENT, IF PAYING IN PERSON PLEASE BRING ENTIRE BILL

For your convenience you can pay your bill:
Visit us online at: www.grantpud.org
Customer Service: 509-766-2505
Automatic credit card and checking account payment options are also available. Please call 509-766-2505 to sign up.

Name:	Customer Name
Account Number:	XXXXXXXXXX
Due Date:	MM/DD/YYYY
Amount Due:	\$XXX.XX
9 Share the Warmth Contribution:	\$ <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
	TOTAL AMOUNT PAID: \$ <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

All previous charges are due upon receipt of this bill

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EXPLANATION OF TERMS

Kilowatt-Hour (kWh) – A kWh is equal to 1,000 watts of power used for one hour, or the equivalent of ten 100-watt light bulbs used for one hour.

Basic charge – A flat fee that is applied each day of the month regardless of the amount of energy used. This fee covers administrative costs related to your electrical service.

Energy charge – The amount charged for the energy used.

