

June 16, 2020

Dear Grant County neighbor,

We're excited to share with you that your address can now be connected to our fiber optic network as part of our Ancient Lake/White Trail project. To date, more than 60 people in the project area have called an independent Internet Service Provider to set up the final connection to the fiber network.

This overwhelming response, along with the current fiber requests of hundreds of other Grant County residents, reinforces the importance of our ongoing investment in providing fiber to homes throughout the county.

Because of the unprecedented demand for new fiber service during this time of pandemic, wait times are increased and we ask for your patience as we work to get you connected as quickly as possible. If you have already requested service through an independent internet provider, your wait could be up to six weeks. If you haven't signed up for service, we encourage you to contact an internet provider now (listed at www.grantpud.org/getfiber) to get into the queue.

We understand that six weeks is a long time to wait for fiber optic internet service, and we are working hard to shorten the wait time. We promise that your patience will be rewarded once you experience the speed and reliability that a fiber connection will provide you. If you have questions, please contact the internet provider of your choice and they will work with us to bring you service.

Thanks again for your patience.

Sincerely,

Russ Brethower, Senior Manager of Wholesale Fiber

P.S. We have enclosed two of our reflective fiber safety lights for increased visibility during low-light conditions. Always remember to be safe!